



WELO

Additional Privacy Rights for Residents in Connecticut, New Hampshire and Maryland
Last revised: February 1, 2026

Some states have enacted laws which provide their state residents the rights to receive certain disclosures regarding the collection, use, and disclosure of information about them, as well as rights to access, correct, delete, obtain a portable copy, and limit disclosure of personal information.

welo is currently subject to the following state privacy laws:

- in Connecticut: the Connecticut Data Privacy Act (CDPA);
- in New Hampshire: the New Hampshire Data Privacy Act (NHDPDA); and
- In Maryland: the Maryland Online Data Privacy Act (MODPA).

You have the right to be free from discrimination based on your exercise of your consumer rights. To the extent that we collect personal information that is subject to the state privacy laws, that information, our practices, and your rights are described below.

Personal information defined as "Personal data" in the state privacy laws includes any information that is linked or reasonably linkable to an identified or identifiable individual. "Personal data" does not include de-identified data or publicly available information.

You have the right to receive notice of certain information about our data collection, use, and disclosure. The categories of personal information that we collect, the purposes for which such information is used, and whether we sell or share such information is available the welo Customer Privacy Notice at www.joinwelo.com/legal.

Your Rights Under the State Privacy Laws:

- *welo will not collect or use your "sensitive data" without your affirmative consent, as the term is defined under applicable law.*
- *You may opt out of the use of your personal information for "targeted advertising," as specified below.*
- *You may opt out of "profiling" in furtherance of solely automated decisions that produce legal or similarly significant effects concerning you, as defined under applicable law.*
- *You may opt out of the sale of your personal information, and you have welo's commitment that we do not sell your personal information.*
- *You may confirm processing of and access to your personal information under certain circumstances.*
- *You may correct your personal information under certain circumstances.*
- *You may delete your personal information under certain circumstances.*
- *You may obtain a copy of your personal information in a portable format under certain circumstances.*
- *You may appeal welo's refusal to take action on your request to exercise the rights above.*
- *In Maryland, you may additionally obtain a list of categories of third parties to which welo discloses the consumers' personal information.*



Residents of Connecticut, New Hampshire and Maryland can exercise their rights by contacting welo in the format prescribed below.

Data Subject Access Requests

Submitting requests: You may request to exercise your rights to access, correct, delete, and obtain a portable copy of your personal information, by contacting welo via e-mail at privacyoffice@joinwelo.co

You may, under certain circumstances, authorize another individual or a business, called an authorized agent, to make a request on your behalf, but we will need to verify both your and the requestor's identity and confirm the legitimacy of the request.

We may have a reason under the law why we do not have to comply with your request, or why we may comply with it in a more limited way than you anticipated. If we do, we will explain that to you in our response.

We have to respond to your request no later than 45 days after receipt of your request, and will inform you within the timeline if we need to extend the response period by an additional 45 days when reasonably necessary, considering the complexity and volume of the requests received.

Verification: If you are a welo customer, we must verify your identity before responding to your request. We verify your identity by asking you to provide additional information that we can match against information we have collected from you previously. We may contact you at your phone number of record to request more information to verify identity. We will only send a response to your request to the email address or service address on your account.

We will not use personal information we collect in connection with verifying or responding to your request for any purpose other than responding to your request.

Appeal: You have the right to appeal a denial of your request by contacting us at privacyoffice@joinwelo.co. Not later than 60 days after receipt of an appeal, we will inform you in writing of any action taken on your appeal and the reasons behind the decision. If the appeal is denied, you may contact your attorney general to submit a complaint, as follows:

- in Connecticut: you can submit a complaint to the Connecticut Privacy and Data Security Section of the attorney general's office at ag.breach@ct.gov;
- in New Hampshire: you can submit a complaint to the New Hampshire attorney general at attorneygeneral@doj.nh.gov; and
- In Maryland: you can submit a complaint to the Consumer Protection Division of the Maryland attorney general's office at consumer@oag.state.md.us.

Targeted Advertising Opt-Out

We may use your personal data for the purposes of "targeted advertising," which means displaying advertisements to you online, where the advertisement is selected based on personal data obtained or inferred from your activities over time and across nonaffiliated Internet websites or online applications to predict your



preferences or interests. "Targeted advertising" does not include (a) advertisements based on activities within welo Internet website or online applications, (b) advertisements based on the context of your current search query, visit to an Internet website, or online application, (c) advertisements directed to you in response to your request for information or feedback, or (d) the processing of personal data solely to measure or report advertising frequency, performance, or reach.

You have a right to opt-out of targeted advertising by setting your preferences on www.joinwelo.com. For more details, please visit welo's website terms of use at www.joinwelo.com/legal.